



## Volunteer Frequently Asked Questions

**1. Where is the clinic being held?**

San Jose Convention Center, South Hall (big, blue tent)  
435 South Market Street, San Jose, CA 95113

**2. What services are offered at SVHS?**

Cleanings, fillings, extractions, root canals, stayplates (retainers with front teeth), and dentures on a limited bases.

**3. Do I need to provide my own liability insurance?**

SVHS does have professional liability insurance for the event but we recommend that you check with your carrier to be sure you are covered at volunteer events. Please add the Santa Clara County Dental Foundation as an additional insured and send a copy to [sccdfgroup@gmail.com](mailto:sccdfgroup@gmail.com).

**4. Can my children volunteer?**

All volunteers must be 18 years old for liability reasons.

**5. Where should I park?**

Parking garages around the San Jose Convention Center are available for a daily fee. Metered street parking is available; be sure to keep track of the time you have left on the meter so that you are not ticketed.

**6. Should I bring my dental assistant?**

Yes. We recommend having your entire office volunteer as a team building opportunity. Dentists will be more productive working with a dental assistant they normally work with.

There is a place in volunteer registration where you can name your dental assistant and your dental assistant can name you.

If your dental assistant cannot attend, you will be paired with a dental assistant.

**7. Is there a safe place to keep my personal items while I volunteer?**

No. We do not have a secure place to keep your belonging. It is recommended that you leave valuables at home and only bring what you need. Keeping valuables in your car or trunk is not recommended.

**8. Will volunteers be fed?**

Yes.

**9. Who is able to receive treatment at the clinic?**

Anyone is able to receive treatment at SVHS. There are no qualifiers to be able to receive care.

**10. If I know someone who need dental care, what should I tell them?**

Before May 9, tell them to send an email to [sccdfgroup@gmail.com](mailto:sccdfgroup@gmail.com) and provide their name, email and phone number and someone will reach out to them.

After May 9, let them know services will be provided on May 20-21 and they should come to the San Jose Convention Center, South Hall to wait in line.



**11. How do I make a donation to support the event?**

Go to [Donate Now](#). Thank you!!!

**Additional information**

1. Wear comfortable closed toe shoes.